



AICOM

AI Cloud Optimization Management

Powering Enterprise Agility and Cloud Transformation

Smart Cloud Maximum Efficiency

- FinOps × CloudOps × ServiceOps — all in one
- Unified platform for assets, cost, governance, security & permissions
- AI-powered automation frees your team to focus on core business

Facing Cloud Management Challenges?



Cross-Cloud Billing & Budget Insights

From "Reviewing Invoices" to "Driving Decisions." Consolidate data for fast clarity on costs and accountability



Transparent Resources & Continuous Optimization Engine

Maximize every cloud investment. Turn visibility and analytics into ongoing efficiency and growth



Intelligent Operations Support & Service Hub

AI automation meets expert support. Resolve incidents faster, streamline communication, and keep business always on

Key Benefits

- **Forward-Looking Financial Intelligence**
- **Maximizing Resource ROI**
- **Enhanced Operational Agility & Resilience**
- **Fortified Security & Governance**
- **Cross-Industry Strategy Execution**



Software & Services | Gogolook

One platform to manage multiple cloud projects, enabling focus on core



E-commerce | Studio Doe

Next-day visibility into campaign costs, allowing precise budget allocation



Software & Services | Berry AI

Visualized cloud resource management supports rapid business

AICOM® : Elevating Cloud Governance to the Next Level

Features

**Cross-Cloud
Billing & Budget Insights**

**Transparent Resources &
Continuous Optimization Engine**

**Intelligent Operations Support
& Service Hub**

Role-base Permission Management



Admin



Operation



View



Finance



Support

Industrial Use Cases



E-commerce
Spending Alerts



Public Sector
Cost Allocation



Financial Services
Audit & Control



Gaming
Resource & Cloud Mgmt

Core Value

FinOps Governance

- Single Source of Truth
- Visualized Resource and Billing
- Proactive Cost Monitoring

CloudOps Optimization

- Data-Dirven ROI
- Cloud Assets Binding
- Integrated Monitoring & Backup

ServiceOps Excellence

- Centralized Resource Center
- Ticketing & Requirement
- AI Customer Assistant

Security & Compliance

- Least Privilege Access
- Group-based Resource
- Permissions and Security

Advantages

**User-Friendly
Experience**

AI-Driven Insights

**Native Security
& Compliance**

**International
Certification**

One-Stop Support

AICOM® Product Solutions

		Freemium	Combo Plan	
		Basic	Select	Premium
		Early-Stage Cloud Adopters	Growth-Oriented Enterprises	Complex & Multi-Departmental Operations
Licensing	Multi-User & Group Mgmt	3 Accounts	10 Accounts	Unlimited
	Cloud Resource Mgmt	—	—	10 Accounts
Cost & Billing Mgmt	Visualized Billing Dashboard	✓	✓	✓
	Custom Report & Dashboards	—	✓	✓
	Monitoring & Backup	—	✓	✓
Resource Optimization	Usage Classification Analysis	—	—	✓
	Monitoring & Backup	—	—	✓
Operation Support	Knowledge Center	✓	✓	✓
	Gen AI Assistant	—	✓	✓
Security	Role-base Permission Mgmt	—	✓	✓

AICOM® Cloud Solutions

		Technical Support		Managed Services	
		(TS) Starter	(TS) Standard	(MS) Business	(MS) Enterprise
Cloud News	Insights & Security Guide	✓	✓	✓	✓
Cloud FinOps	Basic Billing Service	✓	✓	✓	✓
	Cost Visibility & Report	✓	✓	✓	✓
	Cost Monitoring & Alerts	✓	✓	✓	✓
Cloud Operations	Account & Permission	✓	✓	✓	✓
	Cloud Resource Mgmt	3 Accounts	5 Accounts	10 Accounts	Unlimited
	Ticket System Mgmt	✓	✓	✓	✓
	Service Hours	24/7	24/7	24/7	24/7
	Contact Information	✓	✓	✓	✓
	Remote Technical Support	✓	✓	✓	✓
	Troubleshooting	—	—	✓	✓
	Vendor Ticket Support	—	✓	✓	✓
Cloud Operations SLA (Initial Response Time)	Billing Inquiries	< 2 BD	< 2 BD	< 2 BD	< 2 BD
	Technical Consulting	< 2 days	< 8 hrs	< 8 hrs	< 8 hrs
	System Anomaly Notification	< 12 hrs	< 4 hrs	< 4 hrs	< 2 hrs
	Environment Site Down	< 2 hrs	< 1 hrs	< 30 min	< 15 min
Managed Service	24/7 Infrastructure Monitoring	—	—	✓	✓
	Operation Report	—	—	Quarterly	Monthly
	Architecture Recommendations	—	—	—	Monthly
	Backup & Restore Mgmt	—	—	✓	✓
	Dedicated Technical Account Manager	—	—	—	✓
	Governance & Risk Mgmt	—	—	✓	✓
	Cloud SOP	—	—	✓	✓

